

Data Protection Policy

MEAGAIN DIGITAL HEALTH PATHWAYS LIMITED

Last updated: May 2026

Introduction

Welcome to the privacy policy for MEAGAIN DIGITAL HEALTH PATHWAYS LIMITED (the “Company”).

The Company operates a website at www.mymeagain.ie. The Company respects your privacy and is committed to protecting your personal data. This privacy policy explains how we look after your personal data when you visit our website, complete one of our research surveys, or register your interest in participating in our research or pilot programmes.

It tells you about your privacy rights and how the law protects you.

1. Important information and who we are

Purpose of this privacy policy

This privacy policy explains how the Company collects and processes your personal data through your use of this website, including any data you may provide when you:

- Visit and browse our website
- Complete one of our anonymous research surveys via Google Forms
- Register your interest in participating in future MeAgain research or pilot programmes
- Contact us by email to enquire about collaboration or involvement in our work

This website is not intended for children and we do not knowingly collect data relating to children.

Controller

MEAGAIN DIGITAL HEALTH PATHWAYS LIMITED is the controller and responsible for your personal data (referred to as “we”, “us” or “our” in this policy).

Contact details

If you have any questions about this privacy policy or our privacy practices, please contact us:

- **Full name of legal entity:** MEAGAIN DIGITAL HEALTH PATHWAYS LIMITED
- **Email:** hello@mymeagain.ie
- **Registered address:** Venture Hub, 136 Capel Street, Dublin, D01 T2C9, Ireland

You have the right to make a complaint at any time to the Data Protection Commissioner (DPC), the Irish supervisory authority for data protection issues (www.dataprotection.ie). We would, however, appreciate the opportunity to deal with your concerns before you approach the DPC so please contact us in the first instance.

Changes to this policy

We keep our privacy policy under regular review. This version was last updated in May 2026. We will notify you of any material changes by updating this page.

Third-party links

Our website may include links to third-party websites. Clicking on those links may allow third parties to collect data about you. We do not control these third-party websites and are not responsible for their privacy statements. When you leave our website, we encourage you to read the privacy policy of every website you visit.

2. The data we collect about you

We currently collect only the following personal data. We do not collect financial data, payment information, or any data beyond what is described below.

Anonymous survey responses

We conduct anonymous research surveys via Google Forms to inform our product and service development. Participation is entirely voluntary — there is no obligation to complete a survey and you may stop or close the survey link at any time. No login or Google account is required to participate or to stop participating. These surveys do not collect your name, email address, or any information that could identify you. Responses are stored within Google Forms and are accessible only to the MeAgain research team. We cannot link survey responses to individual identities.

While our surveys explore experiences related to medically induced menopause and breast cancer treatment, no personal identifying information is collected and responses cannot be attributed to any individual. No question is mandatory — you are never required to answer anything you are not comfortable with.

As these surveys are hosted by Google Forms, Google processes the data in accordance with their own privacy policy, available at <https://policies.google.com/privacy>

Research participant interest registration

If you register your interest in participating in future MeAgain research or pilot programmes, we collect your first name and email address. This information is used solely to contact you about relevant future opportunities. Your data is stored securely in Supabase, a GDPR-compliant cloud database platform certified to ISO/IEC 27001:2022 and SOC 2 Type 2 standards. Access is restricted to the MeAgain team only. Supabase processes this data as a data processor in accordance with their privacy policy, available at <https://supabase.com/privacy>. You can request removal from this list at any time by emailing hello@mymeagain.ie and we will delete your data promptly

Professional and collaboration enquiries

If you contact us by email to express interest in collaborating with or contributing to MeAgain's research — for example, if you are a clinician, researcher, or healthcare professional — we will retain your name and email address for the purpose of responding to your enquiry and managing that relationship. This data is stored securely in our email system (Microsoft Outlook) and is not shared with third parties. Microsoft processes this data in accordance with their privacy statement, available at <https://privacy.microsoft.com/en-us/privacystatement>

Website usage

Our website is hosted by Vercel. We do not use cookies, tracking technologies, or analytics tools on our website. We do not collect any personal data about your browsing behaviour ourselves. However, as part of standard website hosting, Vercel may automatically collect basic technical data such as IP addresses and traffic information when you visit our website. This is standard practice for all hosted websites. Vercel processes this data in accordance with their privacy policy, available at <https://vercel.com/legal/privacy-policy>, and is certified under the EU-US Data Privacy Framework. We do not have access to or control over this technical data

3. How is your personal data collected?

We collect personal data in the following ways:

- **Direct interactions via Google Forms:** When you complete one of our anonymous research surveys. No identifying information is collected through this route.
- **Interest registration:** When you voluntarily submit your first name and email address to register your interest in future research or pilot participation.
- **Email contact:** When you email us directly to enquire about collaboration, partnership, or involvement in our work.

4. How we use your personal data

We will only use your personal data when the law allows us to. The table below sets out how we use the limited personal data we collect and the legal basis for doing so.

Purpose / Activity	Type of data	Lawful basis
To respond to professional or collaboration enquiries received by email	Name, email address	Legitimate interests — to manage enquiries and develop our research collaborations
To contact you about future research or pilot participation opportunities	First name, email address	Consent — you have actively registered your interest and can withdraw at any time
To conduct anonymous research and inform our product and service development	Anonymous survey responses only — no personal data collected	Legitimate interests — to understand the problem we are solving and develop effective support tools
To manage our relationship with you, including notifying you about changes to our terms or privacy policy	Name, email address (where held)	Legitimate interests and legal obligation

Marketing

We do not send marketing emails. If this changes in the future, we will seek your explicit consent before doing so and will provide a clear and easy way to opt out.

5. Disclosures of your personal data

We do not sell, rent, or share your personal data with third parties for their own purposes.

We may share your personal data with the following parties only where necessary:

- **Google (Google Forms):** Anonymous survey responses are stored within Google Forms. Google processes this data as a data processor in accordance with their privacy policy (policies.google.com/privacy). We have configured our surveys to collect no identifying information.
- **Microsoft (Outlook):** Email enquiries are stored within Microsoft Outlook. Microsoft processes this data as a data processor in accordance with their privacy and data protection policies.
- **Professional advisers:** Such as lawyers or accountants, where strictly necessary and subject to confidentiality obligations.

We require all third parties to respect the security of your personal data and to treat it in accordance with the law.

6. International transfers

Google Forms and Microsoft Outlook may process data outside the EEA. Both Google and Microsoft are certified under appropriate frameworks that provide equivalent protection to EU data protection law, including the EU-US Data Privacy Framework.

Please contact us if you want further information on the specific safeguards in place.

7. Data security

We take the security of your personal data seriously. We have put in place appropriate security measures to prevent your personal data from being accidentally lost, used or accessed in an unauthorised way, altered or disclosed.

Access to personal data is limited to those within the MeAgain team who have a genuine need to access it. We will notify you and any applicable regulator of a data breach where we are legally required to do so.

8. Data retention

We retain your personal data only for as long as necessary to fulfil the purposes for which it was collected.

- **Anonymous survey responses:** Retained within Google Forms for the duration of our research phase and deleted no later than December 2027.
- **Research participant interest registrations (first name and email):** Retained until you request removal or until the relevant research or pilot programme has concluded, whichever is sooner.
- **Professional and collaboration enquiry emails:** Retained for the duration of the relevant relationship or collaboration, and for up to two years thereafter.

You can ask us to delete your data at any time by contacting hello@mymeagain.ie.

9. Your legal rights

Under data protection law, you have the right to:

- **Request access** to your personal data.
- **Request correction** of any inaccurate personal data we hold about you.
- **Request erasure** of your personal data.
- **Object to processing** of your personal data.
- **Request restriction** of processing your personal data.
- **Withdraw consent** at any time where we are relying on consent to process your data.

To exercise any of these rights, please contact us at hello@mymeagain.ie. We will respond to all legitimate requests within one month.

You also have the right to make a complaint to the Data Protection Commissioner at any time: www.dataprotection.ie.

10. Cookies

We do not use cookies or tracking technologies on our website. We do not collect any data about your browsing behaviour or use any analytics tools. If this changes in the future, we will update this policy and, where required, seek your consent.

11. Contact us

If you have any questions about this privacy policy, how we handle your data, or wish to exercise any of your rights, please contact us:

- **Email:** hello@mymeagain.ie
- **Post:** MEAGAIN DIGITAL HEALTH PATHWAYS LIMITED, Venture Hub, 136 Capel Street, Dublin, D01 T2C9, Ireland

This policy was prepared in accordance with the General Data Protection Regulation (GDPR) and the Data Protection Acts 1988–2018 (Ireland).